Annex 2



Further Resources

This annex sets out some useful resources for further reading, to provide more in-depth information on the areas covered in the toolkit. Resources are separated under headings so that you can quickly find resources on the issues on which you are seeking further information and/or guidance.

Vulnerability and Immigration (General)

AM (Afghanistan) v Secretary of State for the Home Department [2017] EWCA Civ 1123

Advocacy Training Council (2011) <u>Raising the Bar: The handling of vulnerable</u> witnesses, victims and defendants at court

Bar Standards Board (no date) Code Guidance

Bar Standards Board (2016) Immigration Thematic Review

Bar Standards Board (2016) <u>The Professional Statement for Barristers</u>

Bar Standards Board (2017) <u>Guidance on immigration and asylum related issues:</u> <u>Professionals and consumers</u>

Bar Standards Board (2017) The Public Access Scheme Guidance for Barristers

British Standards Institution (BSI) (no date) Fair, flexible services for all

Bulley et.al. (2017) An Introduction to the FCA's Focus on Vulnerable Consumers (blog)

Clayton (2015) <u>Models of immigration advice, advocacy and representation for destitute migrants, focusing on refused asylum seekers</u>

Financial Conduct Authority (2015) Occasional Paper No.8: 'Consumer Vulnerability'

IFF Research (2013) Immigration Client Experience Research

Joint Presidential Guidance Note No 2 of 2010: Child, vulnerable adult and sensitive appellant guidance

KK v CC [2012] EWCOP 2136

Legal Services Consumer Panel (2014) <u>Recognising and Responding to Consumer Vulnerability</u>

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Legal Services Consumer Panel (2012) <u>Research Note: Immigration and Asylum Services</u>

Ministry of Justice (2011) Vulnerable and intimidated witnesses: A police service guide

Money Advice Trust (2016) <u>Vulnerability: a guide for advice agencies. 12 steps for treating clients in vulnerable situations fairly</u>

National Audit Office (2014) Implementing reforms to civil legal aid

Personal Finance Research Centre (PFRC) at the University of Bristol (2011) <u>The Public Legal Education Evaluation Framework</u>

<u>Practice Direction 'First-tier and Upper Tribunal Child, Vulnerable Adult and Sensitive Witnesses'</u>

Re P [2008] EWCA Civ 462

Resolution (2016) Guide to Good Practice on working with vulnerable clients

SOAS (2017) <u>Injustice in Immigration Detention: Perspectives from legal professionals</u> (Research report commissioned by the Bar Council)

Solicitors Regulation Authority (2016) <u>Providing services to people who are vulnerable</u>

Solicitors Regulation Authority (2016) Quality of legal services for asylum seekers

The Advocate's Gateway (2014) *Identifying Vulnerability in Witnesses and Defendants: Toolkit 10*

The Advocate's Gateway (2015) <u>General Principles from Research, Policy and Guidance: Planning to Question a Vulnerable Person or Someone with Communication Needs: Toolkit 2</u>

The Equality Act 2010

The Law Society (2015) Meeting the needs of vulnerable clients

Toynbee Hall (2015) <u>Trusting the dice</u>

Accessibility/reasonable adjustments

Citizens Advice (No date) Duty to make reasonable adjustments for disabled people

Department for Work and Pensions, Office for Disability Issues (2014) <u>Accessible</u> communication formats

Disability Action Alliance website

Justice (2017) Mental health and a fair trial

NHS England (2017) Accessible Information Standard – Overview 2017/2018

Plain English Campaign Website Resources

Recite (A web accessibility solution to make your website more accessible).

Web Accessibility Initiative (2017) Web Content Accessibility Guidelines

Carers

Carers Trust (2013) <u>The Triangle of Care. Carers Included: A guide to best practice in mental health care in England (Second Edition)</u>

Children/young people

As noted, working with child and young migrants is outside the scope of this toolkit. Working with children and young people, including unaccompanied child migrants, requires specialist advice.

Immigration Law Practitioners Association (2012) <u>Working with children and young people subject to immigration controls: Guidelines for best practice</u>

Institute for Criminal Policy Research (2015) <u>The Youth Proceedings Advocacy Review:</u> <u>Final Report</u> (Research commissioned by BSB and CILEx Regulation)

Communication

Bar Standards Board (2016) <u>Does cross-cultural communication matter at the Bar?</u>
<u>Report from a symposium hosted by the Bar Standards Board</u>

Optimisa Research (2016) Research into Client Care Letters

Plain English Campaign Website Resources

Domestic Violence

Home Office (2013) <u>Domestic violence and abuse</u> (last updated March, 2016)

Resolution (no date) <u>Domestic Abuse Screening Toolkit</u>

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Health

<u>Medical Justice</u> (Offers medical advice and assessment to immigration detainees, and writes medico-legal reports (MLRs) which can be used to support asylum claims and letters outlining significant medical concerns).

Mental Capacity

Bar Council (2014) Client Incapacity

LAG (2017) Court of Protection Handbook: A user's guide (Second Edition)

Mental Capacity Act 2005

Mental Capacity Act 2005, Code of Practice

R (C) v First-tier Tribunal [2016] EWHC 707 (Admin)

Trafficking

Home Office (2016) *Victims of modern slavery – Competent Authority guidance (version 3.0)*

HM Government (no date) Help for victims of modern slavery

Hope for Justice (no date) Spot the Signs

National Crime Agency (no date) <u>Dealing with potential victims of modern slavery or human trafficking: Best practice guide</u>

National Crime Agency (2017) <u>National Referral Mechanism Statistics – End of Year Summary 2016</u>

Organisation for Security and Cooperation in Europe (OSCE) (2013) <u>Trafficking in Human Beings Amounting to Torture and Other Forms of Ill-treatment. Occasional paper series no.5.</u>

Rights of Women (2014) Trafficking and the National Referral Mechanism

United Nations Office for Drugs and Crime (no date) <u>Human Trafficking Indicators</u>

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